

## Frequently Asked Questions (FAQ) for Formula Student

### Variants and components

#### Are there different kits?

Yes, there are 2WD kits and 4WD kits (the components are the same, only the quantities differ).

#### What kind of motor and inverter do we get?

- 4 servomotors DD5-14-10-POW-18600B5 (number of pieces depends on the ordered kit)
- 2-fold inverter KW 26-S5-FSE-2Q (number of pieces depends on the ordered kit)

#### Are any services/trainings included?

The Kit includes:

- Two day training at AMKmotion or Online (attendance compulsory)
- 10 h of technical support within 1 year (by phone/E-Mail). Attendance at the training provided!

#### Which software is included in the kit?

The Kit includes:

- AMKmotion Software tool AipexPro V3 (startup of the drives)

#### Can we request some technical changes at AMKmotion of the kit itself?

No, you cannot request changes at AMKmotion, neither at the composition of the kit nor at the parts themselves.

Of course, we are open to suggestions for improvement and your feedback. Write us and we will use your proposal for product development.

### Prices

#### Price for the kit (2022) with/without sponsoring?

- 4WD without sponsoring: EUR 27.850 net per 4WD Racing Kit
- 4WD with sponsoring: EUR 22.660 net per 4WD Racing Kit
- 2WD without sponsoring: EUR 18.450 net per 2WD Racing Kit
- 2WD with sponsoring: EUR 15.100 net per 2WD Racing Kit

#### Are there any extra costs or is everything included into the kit price?

Yes, there are additional packaging cost of 30 Euro per Racing Kit. Shipping-costs have to be paid by the team. The terms of delivery are FCA Kirchheim/Teck.

### Sponsoring

#### If we want to purchase the sponsoring kit, which terms do we have to accept?

The sponsoring includes:

- AMKmotion logo on the Motor
- AMKmotion logo on the car, in the front area (on both sides or on the top)
- AMKmotion logo on the team-website
- AMKmotion logo on the outer clothing
- AMKmotion will may call itself as "Team Sponsor"
- Naming AMKmotion as manufacturer of the motors and inverter as well as the motor and inverter description in the car description/program booklet

**You have to accept these terms in all points. The conditions for the sponsoring kit remain as long as the devices in the sponsoring kit are used.**

## Purchase orders

### Do we need a quotation from AMK before we can order?

Yes, please complete the "[REQUEST and ORDER-FORM](#)" and send it to [application@amk-motion.com](mailto:application@amk-motion.com). Then we will send you our quotation. We kindly ask you to carefully check in advance who will order the Racing Kit (team, University, sponsor etc.) and mention deviating delivery and invoice addresses.

### How can we order?

After you have received our quotation you can order with the completed "[REQUEST and ORDER-FORM](#)". We kindly ask you to carefully check in advance who will order the Racing Kit (team, University, sponsor etc.) and mention deviating delivery and invoice addresses in the form.

### We want to order - when is it possible?

Orders are accepted at any time. Schedule a period of usually between 3 and 6 months from the time of order receipt until product delivery.

## Terms of payment

### What are the terms of payment?

The payment has to be done in advance. For this you will receive a pro forma invoice. At the latest, the payment should be on our account a few days before the confirmed delivery date. The Racing Kit will not be shipped if you have not paid. Delivery only after receipt of payment at AMKmotion.

### Can we pay in USD or in another currency?

No, AMKmotion is only allowing payments in EUR.

### When is the earliest possible date for the payment?

You can pay **AFTER** you got the pro forma invoice. If you pay before, we cannot accept your payment.

**Note:** All bank fees have to be paid from you.

## Delivery

### Are shipping costs in the kit price included?

No, shipping-costs have to be paid by the team. The terms of delivery are FCA Kirchheim/Teck, excluding packaging costs.

### At what date can we expect the delivery of the kit?

After you have placed your order, you will receive our order confirmation with the earliest possible delivery date. Schedule a period of usually between 3 and 6 months from the time of order receipt until product delivery.

### How is the shipment organized?

When the goods are ready for shipment and the invoice is paid, we will send you information with the details of weight, dimensions and packaging. In addition, the exact pick-up address. You pass this information on to a forwarding agency of your choice. The carrier then contacts our shipping department and takes care of the transport and customs clearance.

### Important for teams outside the European Union

The importation to your country is in your own responsibility - AMKmotion cannot support you in this matter! It is in your responsibility to check which documents etc. are necessary to import our goods. Should you need further documents as the usual ones which are provided from us (invoice, delivery document and export declaration) we need to be informed about that before you place an order. AMKmotion reserves the right to refuse a quotation/delivery in case documents are needed which cannot be provided from our side.

## Training

### At what date will the training take place at AMKmotion?

As soon as we receive orders, we plan the training dates. You are also welcome to contact us with appointment requests. The training take place at AMKmotion in Kirchheim/Teck in small groups with approx. 3 teams (á 2 participants / team). Alternatively, online training can also be offered. We will send you our invitation for the training with all important information about.

**Are travelling expenses, accommodation and food outside the training included in the costs of the kit?**

No, you have to pay travelling expenses, accommodation and food outside the training by your own.

## Support

**Whom can I contact in case of any technical questions?**

Please send an e-mail including all contact details (name and address of the team, your name and phone/e-mail) to [application@amk-motion.com](mailto:application@amk-motion.com).

**We need more than 10h of technical support, can we get more?**

Additional support hours can be ordered for a fee.

**What if parts of the kit are broken?**

In case of a defect contact [application@amk-motion.com](mailto:application@amk-motion.com). AMKmotion offers to send AMK products for review and repair. This service is generally chargeable at cost. In addition, the warranty (12 months) in accordance with the AMKmotion Terms and Conditions, available on the AMKmotion homepage: [www.amk-group.com](http://www.amk-group.com)